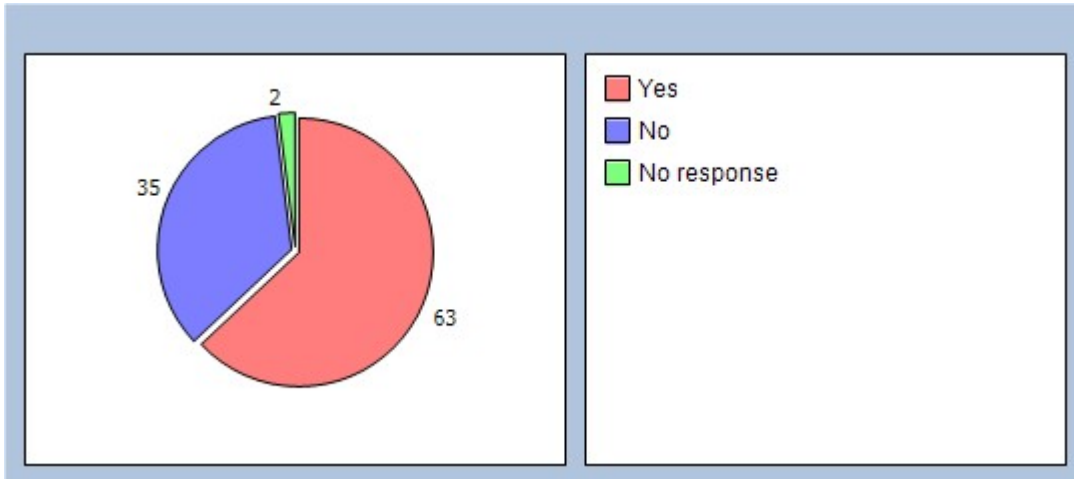


Number of Responses:510

Boultham Park Medical Practice - Online services survey 2017

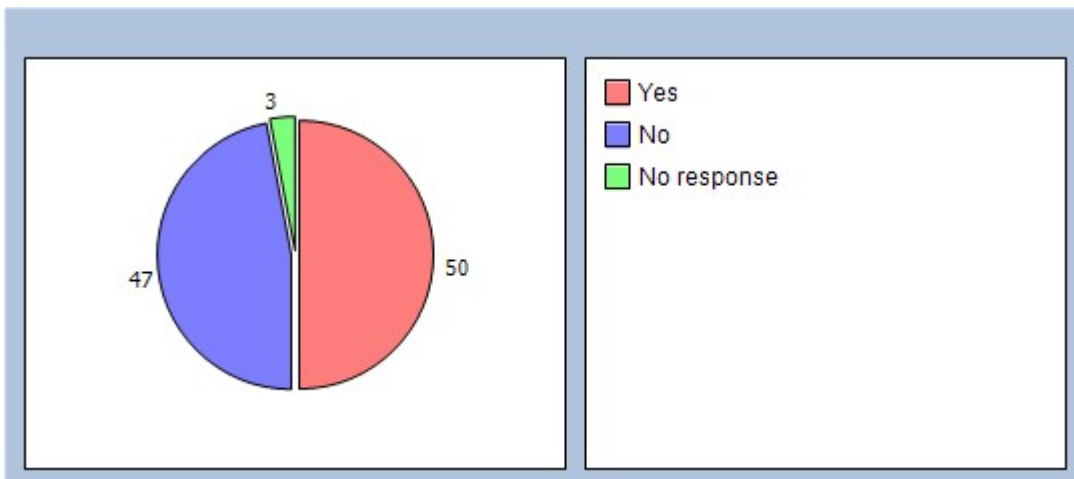
Are you aware that Boultham Park Medical Practice provides access to patient on-line services?

Yes **63%**
No **35%**
No response **2%**



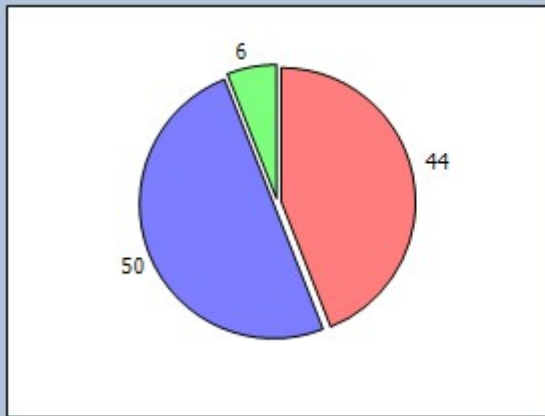
Did you know that you could book appointments online?

Yes **50%**
No **47%**
No response **3%**



Did you know that you can cancel appointments online?

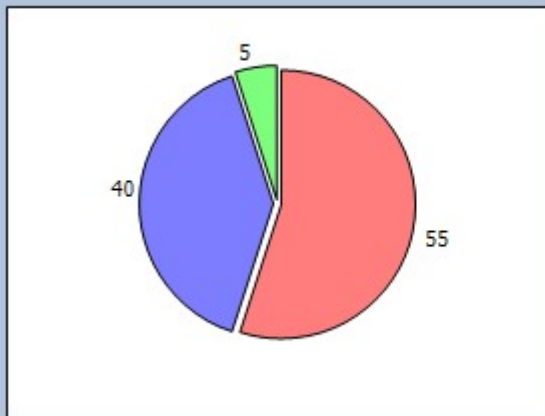
Yes **44%**
No **50%**
No response **6%**



■ Yes
■ No
■ No response

Did you know that you can order repeat prescriptions online?

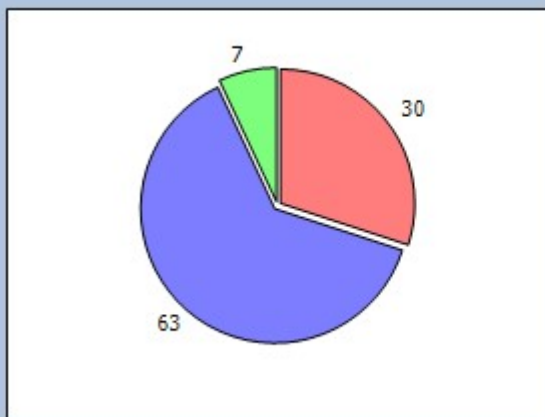
Yes **55%**
 No **40%**
 No response **5%**



■ Yes
■ No
■ No response

Did you know that you can access some test results online?

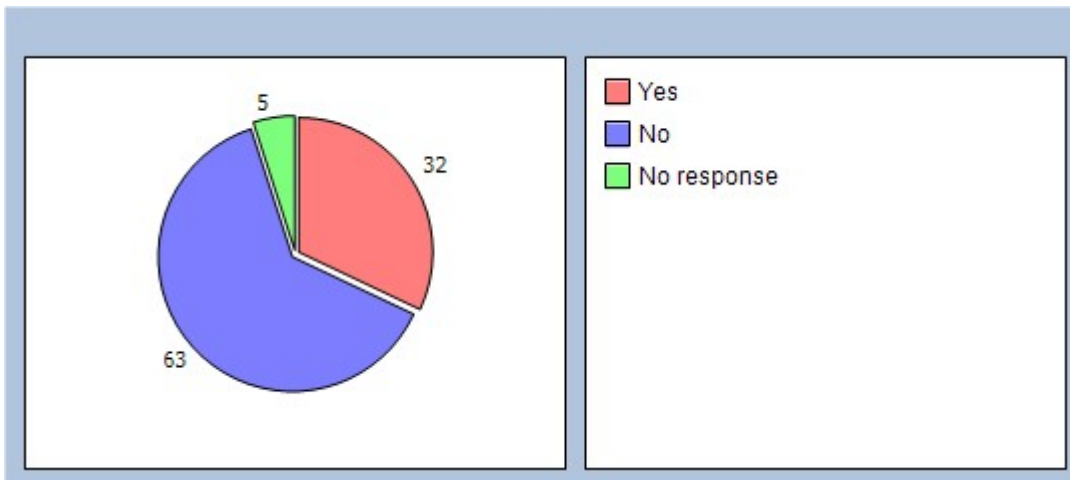
Yes **30%**
 No **63%**
 No response **7%**



■ Yes
■ No
■ No response

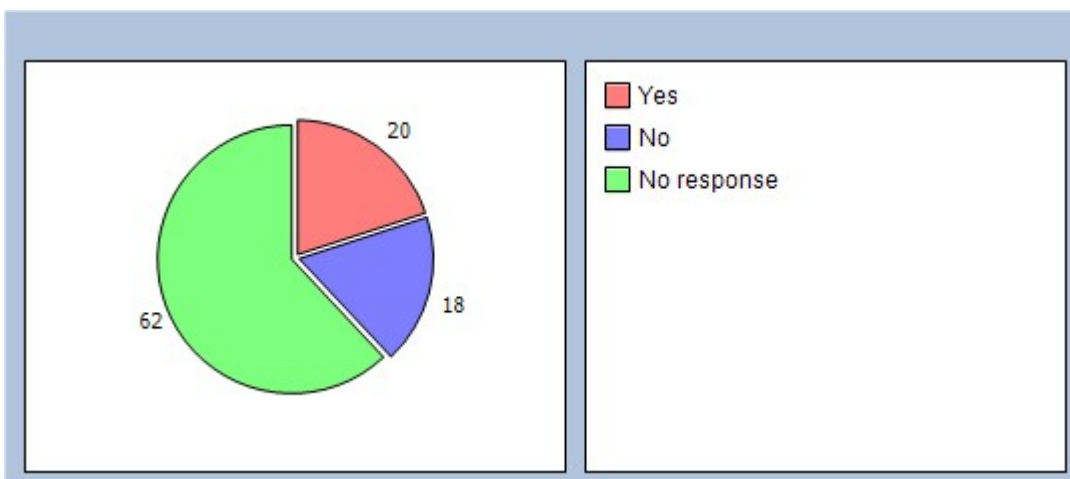
Are you already registered for these services?

Yes **32%**
No **63%**
No response **5%**



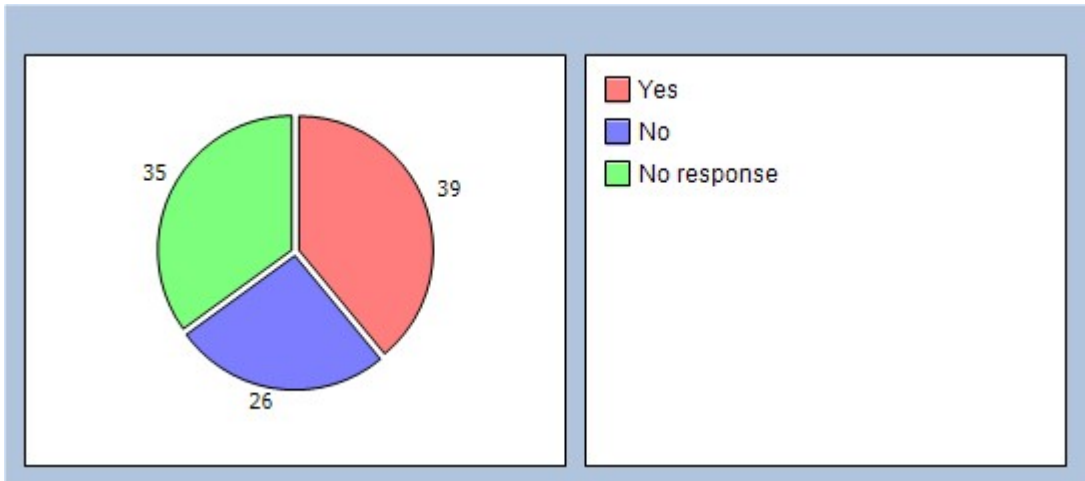
If you are already registered, are you using the services?

Yes **20%**
No **18%**
No response **62%**



If you are not using the services would you like further information?

Yes **39%**
No **26%**
No response **35%**



If you would like further information, please explain what you would like.

If you are not registered or using the online services please select a reason (tick all that apply)

No internet access **7%**

Too complicated **5%**

Prefer to come to reception **24%**

Other (please explain) **34%**

If you are not registered for, or using, the online services what sort of help or information would help you to consider doing so?

If you have not already done so, please also register for our SMS service including appointment reminders